



Redefining the finance, supply chain, and procurement experience



Employees and suppliers are eager for a smoother purchasing experience

In today's fast-paced environment, organizations often operate reactively, causing frustration among business partners due to slow responses, limited transparency, and outdated technologies resulting in poor experiences. To effectively meet employee and supplier needs, organizations should become agile and responsive, with early engagement being crucial for delivering a smooth experience that results in maximum impact and value. KPMG helps clients modernize their finance and supply chain operations on the ServiceNow enterprise platform.

Finance and Procurement leaders are being called to deliver on digital transformation

Key challenges they must solve for include:



Improving financial efficiency: Reducing costs while increasing productivity is an ongoing challenge. Disjointed, manual processes impede progress. Leaders need a solution that streamlines and automates operations to improve efficiency.



Supporting strategic planning: CFOs are responsible for strategic planning and financial decision-making. They rely on financial models, and analysis of market trends to assess potential growth opportunities.



Enhancing financial data analysis: There is no shortage of data, but the ability to analyze and glean insights is a struggle. Finance leaders must be able to make important decisions quickly based on accurate data. Advanced analytics tools such as artificial intelligence and machine learning can enable them to tackle large volumes of data efficiently and the gain deeper insights needed to drive better decision making.



Managing financial risk: There is increasing pressure to manage financial risk more effectively. To do that effectively requires developing risk management frameworks, using predictive analytics to identify potential risks, and implementing robust controls to mitigate risk.



Driving organization-wide collaboration: CFOs are being asked to promote collaboration between the finance function and other business units in the organization. Digital tools such as cloud-based platforms, collaborative workspaces, and mobile apps can enable real-time communication and collaboration.



Developing new business models: CFOs are challenged to develop new business models that can drive growth and innovation. This includes exploring new markets, building new revenue streams, and developing new products and services.

KPMG and ServiceNow can help you modernize finance, supply chain, and procurement operations

Our clients continue to look to our strategic alliance to bring leading consulting and technology to help solve critical challenges. We know finance and supply chain executives need to control cost, improve efficiency, reduce supplier risk, and more. Together, KPMG and ServiceNow apply functional experience, industry specialization, and leading [AI practices](#) to help clients with:



Line of business optimization

Optimize and modernize your existing business process with an eye toward better employee and supplier experiences.

- Source-to-pay operations
- Sourcing and procurement operations
- Accounts payable
- Supplier lifecycle management
- Human capital management
- Employee portal/UI/UX



Enterprise risk & cyber transformations

Identify & prioritize internal and external risk processes for re-platforming and/or modernization.

- IRM modernization
- Supplier/Vendor risk management
- ESG-sustainable suppliers
- Enterprise & IT Asset management
- Legacy GRC platform replacement



ERP clean-core customization mining

Identify & prioritize internal ERP customizations for re-platforming.

- ERP strategy
- ERP modernization/upgrades
- ERP to Low-Code platform application migration/modernization
- ServiceNow for ERP

Why KPMG and ServiceNow?

Together KPMG and ServiceNow focus on strategic business outcomes and deep functional and technology experience to help clients achieve more value and deliver game-changing economics across all functions of the enterprise. KPMG recognizes that our clients need a team that brings cross-functional and technical specialization to drive such transformation. We maintain our leadership position in the market with a relentless commitment to the quality of our methodologies, our people, and our solutions. We are ServiceNow's "Americas Transformation Partner of the Year-2023" and a Global Elite partner with extensive implementation experience across the platform.

Contact us

To learn more about how KPMG and ServiceNow can ignite meaningful change and help deliver successful digital transformation, please contact:



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