



servicenow

# Is your legacy GRC tool holding you back?

It's time for technology to help your GRC program reach its next stage of maturity



Many risk and compliance professionals have been using the same tools for decades. Years of complex coding, inconsistent implementation methodologies, and diminishing support models have left them struggling to modernize their legacy technology and question whether its meeting their needs. Even niche solutions inevitably lose their initial value as they lack advancements and enterprise integrations.

Compounding the issue, the risk and regulatory landscape is ever-changing; constantly challenging risk and compliance professionals to keep pace. The silos that exist across risk, compliance and cyber teams exacerbate challenges and inhibit GRC program maturity.

## We can help

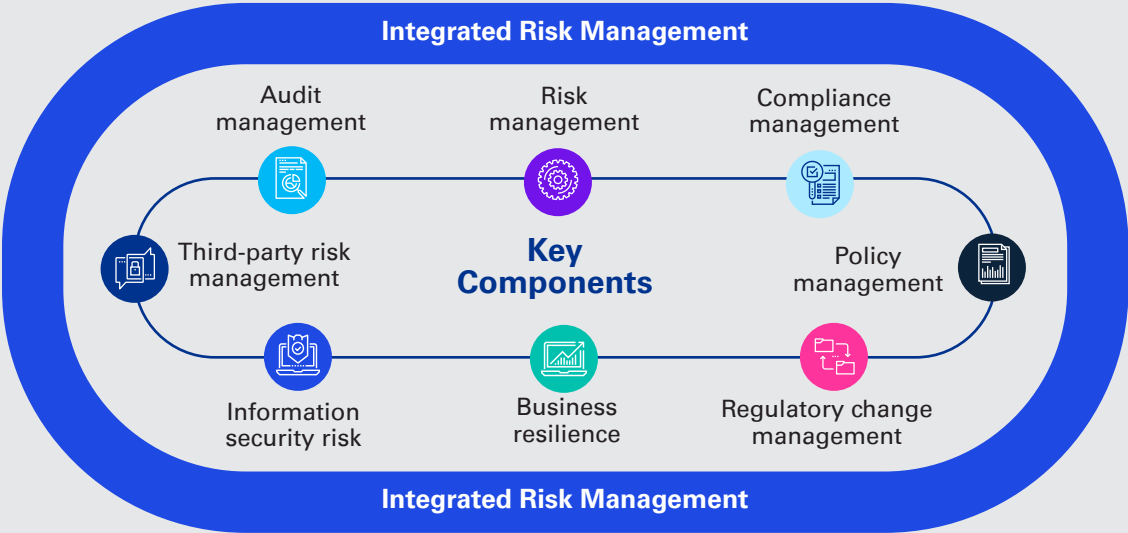
KPMG can evaluate your current risk and compliance program and tools to identify opportunities for maturity. Our **integrated risk management** approach enabled by ServiceNow's enterprise platform offers the **strategy and capabilities** you need to modernize your GRC program.

### Consider these indicators to determine if your program is ready for modernization:

- Unable to view insights from reports and dashboards.
- Insufficient cross functional collaboration.
- Challenge to keep pace with increasing regulations.
- Functionality is stagnant or difficult to maintain.
- Issues with user adoption and hearing end user complaints.
- Increased operating costs.



KPMG has developed a well-established methodology to support organizations in bringing their GRC technology to its next stage of maturity using ServiceNow to drive automation, risk reduction and provide real-time executive reporting. This methodology starts with assessing the legacy GRC technology and carries through to centralizing it within ServiceNow IRM's module. The result is a modern, holistic view on integrated risk management.



**Common Challenges**

- Overly customized niche tools causing inefficiencies for users
- Lack of mobile capabilities and intelligent automation features
- Unmanageable number of custom integrations
- Multiple siloed GRC solutions in organization's ecosystem
- Highly manual processes causing many cycles to complete
- High operating costs (or conversely, difficult to outsource support) of existing systems
- Frustration with executive reporting and insight



**Our Approach**

KPMG Powered Enterprise | Risk™ designed and configured core uses cases on ServiceNow keeping out-of-the-box principles as the focus while also tailoring the NOW™ platform to the client's requirements.



**Key Outcomes**

- Increased productivity**
  - Integrated across the enterprise
  - Replaced broken or antiquated workflows
  - Improved automation and agility
  - Real time visibility into compliance issues, allowing for proactive remediation
- Reduced cost**
  - Consolidated redundant GRC systems
  - Reduced operational and support costs
  - Reduced/shifted labor cost through automation
  - Reduction in year over year audit/regulatory findings
- Scalability**
  - Modern solutions and core guiding principles can allow companies to easily adapt to changes in business needs and ongoing regulatory requirements updates
- User Adoption**
  - Modern GRC systems are easier and more intuitive, which can increase employee adoption and ensure the system is being used effectively

## Take your GRC program to the next level

By leveraging ServiceNow's Integrated Risk Management capabilities, KPMG can help you gain:

- Improved insight through enhanced real-time reporting
- Cost reduction and less effort to maintain through a test once, apply many approach
- Holistic view on risk with integrations across the ServiceNow platform, including Configuration Management Database (CMDB), Security Operations (SecOps), IT Service Management (ITSM) and Human Resources (HR) modules
- Guidance in addressing governance, change, and program operation
- Increased scale and overall user adoption



Together, KPMG and ServiceNow bring a thorough approach for assessing the current-state GRC tooling and landscape, identifying potential to improve the program, and provide an actionable roadmap to accomplish your program's objectives, enabled by KPMG Powered Enterprise | Risk methodologies and ServiceNow Integrated Risk Management (IRM) technology.

## Contact us



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